

Course : Professional Personality & World Class Courtesy

Training Duration : 1 Day (09:00 – 16:00)

Training Fee : THB 4,800
*THB 320 per staff / 1 day

Seats : 15 maximum

Instructors : A. Jesnatta Kijjaraksuvanich



Course Description

Embodiment with Professional Personality is utmost important for all Hotel Staff. This course is to improve and enhance staff's body language, appearance and personality.

Course Objectives: After completion of the course the participants will be able to:

1. Develop professional image and appearance
2. Understand business and social courtesy to adjust the proper behaviors

Materials:

- Sheets and worksheets provided
- Learning Multimedia

Training Methodology

1. Lecture
2. Role Play

Schedule

Time	Topics	Hrs
09:00 – 12:00	Appearance & Body Language, Parts of communication	3
13:00 – 16:00	Business and social courtesy Professional Personality Role Play	3
Total hours		6